

CAREER STRATEGIST

CAREER PATHS FOR SKILLED IMMIGRANTS/GATEWAY TO TOURISM AND HOSPITALITY

(Posted: Friday March 22, 2024 – March 29, 2024)

Job ID #: 24032-CP

Position: Career Strategist, Career Paths for Skilled Immigrants/Gateway to Tourism and Hospitality

Employment program – Prince George, BC

Temporary part-time (hybrid) position at 17.5 hours per week starting as soon as possible until March 31,

2025.

At ISSofBC we believe in:

Working with purpose

- We aspire to improve
- We cultivate belonging
- ❖ We are genuine

About CAREER PATHS

The Career Paths Program supports skilled immigrants and refugees to fast-track their re-credentialing and employment journey in British Columbia. We do so through customized one-on-one career coaching, group and self-paced online learning on career development and standards in BC, local connections to mentors and skilled professionals, on-site employer tours and networking events, and access to skills enhancement services to fund regulatory or skills upgrading requirements in our clients' chosen occupations.

In Career Paths, we believe that with career support from our Career Strategists, Resources Advisor, and Employer Relations Specialists, all our clients can re-align and re-enter their chosen profession here in BC. Our services are tailored to your individuals' education, training, and professional experiences.

As a **Career Strategist**, you will report to the Assistant Manager – Client Services and you will provide individualized, online, and/or group employment and career counselling services. You will facilitate, with each client, the development of a realistic and tailored action plan to accomplish employment readiness and licensing, certification, and/or skills upgrading for job search success. You will monitor clients' progress and provide coaching and support until the action plan is completed. You will prepare and maintain accurate, objective, and detailed case notes on each client. You will provide monitored case management to achieve program targets and client outcomes. You will assist in client recruitment, program marketing, and project evaluation activities.

How You'll Make a Difference

- Provides career planning and job search assistance, including developing job search-related documents like resumes, cover letters, references, e-portfolios, and portfolios
- Facilitates, with the client, the development of a realistic action plan for employment readiness, cultural competency and/or skills upgrading identified to meet labour market needs for meaningful employment.
- Builds and maintains the client commitment to and engagement with the action plan
- Provides individual career coaching and counselling including referrals to needed community services. Remote service delivery (on-line) as needed
- Conducts appropriate group interventions and information workshops on relevant topics, ensuring that lesson plans are prepared and delivered consistently with the program curriculum
- Conducts service eligibility and needs assessment
- Participates in all client recruitment and screening and program marketing activities. Provides program information to training service providers and referring agencies as requested
- Provides referrals to skills upgrading services, and job search training and assistance, and in coordination with the Assistant Manager, reviews and approves skills enhancement funding requests from clients
- Monitors the progress of clients towards achieving their employment and/or training goals and provides ongoing support until the client's action plan is completed. Provides follow-up services for clients deemed to be self-sufficient

- Consults with the Manager regarding any unresolved issue/problem.
- Prepares and maintains appropriate records and prepares necessary reports on each client.
- Participates in developmental activities for curriculum, lesson plans, and handouts for the program.
- Produces resumes and letters of application as needed. Conducts one-on-one or group orientation sessions on relevant topics, e.g., labour market information, the hidden job market, information on available resume services, job search skills/strength, community employment resources guide, and employment-related resources.
- Conducts regular outreach to resource persons, community agencies, and institutions to recruit new participants into the program.
- Keeps abreast of developments in the local labour market and trends in the employment/career counselling area.
- Collects, updates, and maintains client data as required.
- Performs other related duties as required.

What You Bring

Certificate or diploma in vocational or career counseling/coaching, supplemented by a minimum of 6 months' employment counselling experience including facilitating workshops and small groups OR an equivalent combination of education, training, and experience acceptable to the employer.

What Makes You a Change Maker

- Strong communicator: you clearly express your thoughts in conversation as well as write and present in a persuasive and influencing manner
- Passion for educating and supporting clients
- Strong prioritization, time management, and follow-through skills
- Strong teamwork skills with the ability to work independently
- Demonstrated knowledge of portfolios including e-portfolios
- Demonstrated cross-cultural counselling abilities
- Knowledge of adult learning principles including facilitation, use of social media, and /or online learning concepts
- Current and stay abreast of the local labour market, especially those related to ESL immigrant clients
- **Demonstrated proficiency** in Windows applications, software, and databases
- Ability to obtain and maintain a clear BC Criminal Record Check
- Physical ability to carry out the duties of the position

ISSofBC Value Proposition

- Expected Starting Range: \$26.47 \$29.13 Dependent on education, training, experience, and internal equity. Wage grids
 are reviewed annually
- Extended health and dental benefits upon joining.
- Paid vacation and personal leave granted based on eligibility
- Employer **RRSP** contribution at 3% with no required employee contribution. Optional employee RRSP contribution at 1-5% with employer contribution up to 5%.
- Employee and Family Assistance Program (EFAP)
- · Values-based organization with collaborative peers with a wide range of backgrounds and talents
- Inclusive culture and innovative workplace with opportunity for new approaches

ISSofBC's mission and values emphasize inclusivity and recognition of individuals' unique talents. In recruiting and developing our staff, we see strength in diversity of backgrounds, lived experiences, and identities. We welcome and encourage applicants who bring new perspectives and experiences to our team.

Applications <u>must</u> include "**24032-CP**" in the subject line and can be sent to: <u>jobs@issbc.org.</u> **All applicants are requested to submit a Cover Letter, outlining their interest in this role, and Resume as a single document in doc or pdf format.

<u>For Internal Applicants</u> – existing employees and volunteers, please indicate "INTERNAL <job ID number>" in the subject line. Applicants must be eligible to work in Canada. We thank all applicants; however, only those shortlisted will be contacted for an interview.

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