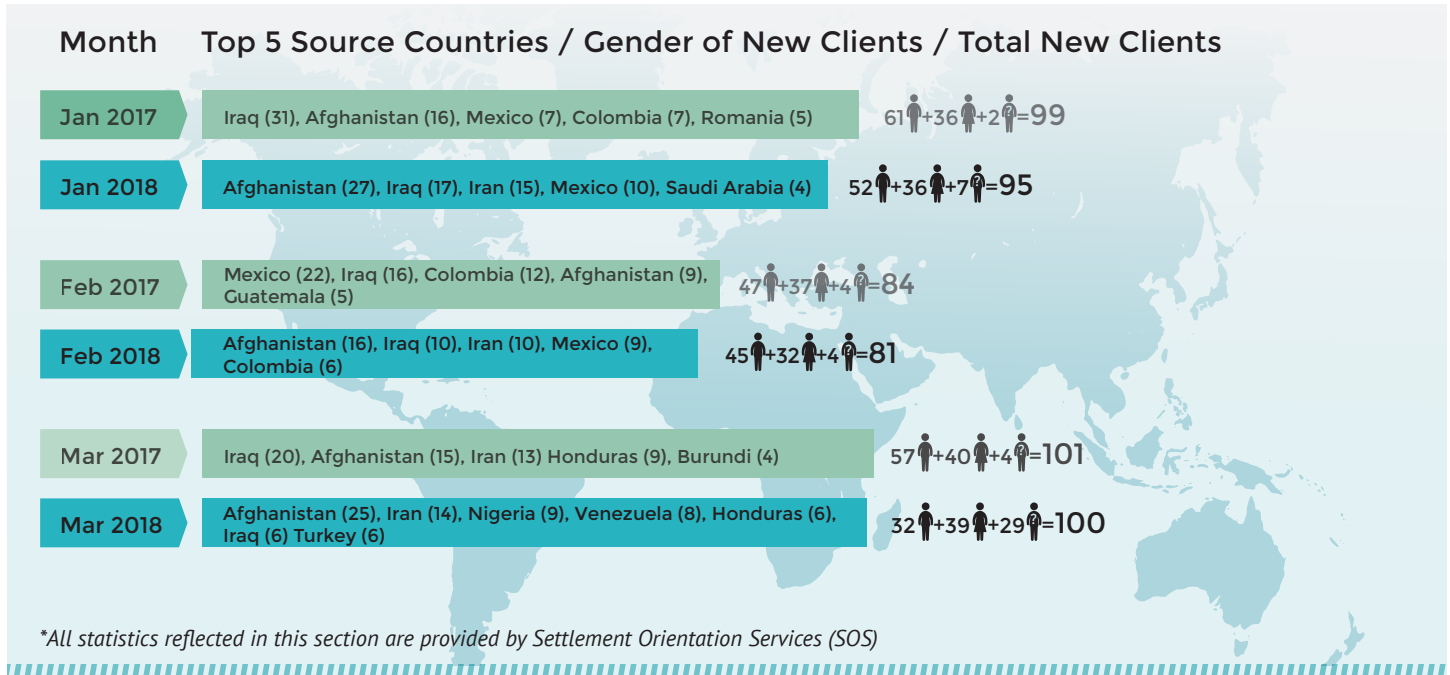


Refugee Claimants Statistical Highlights

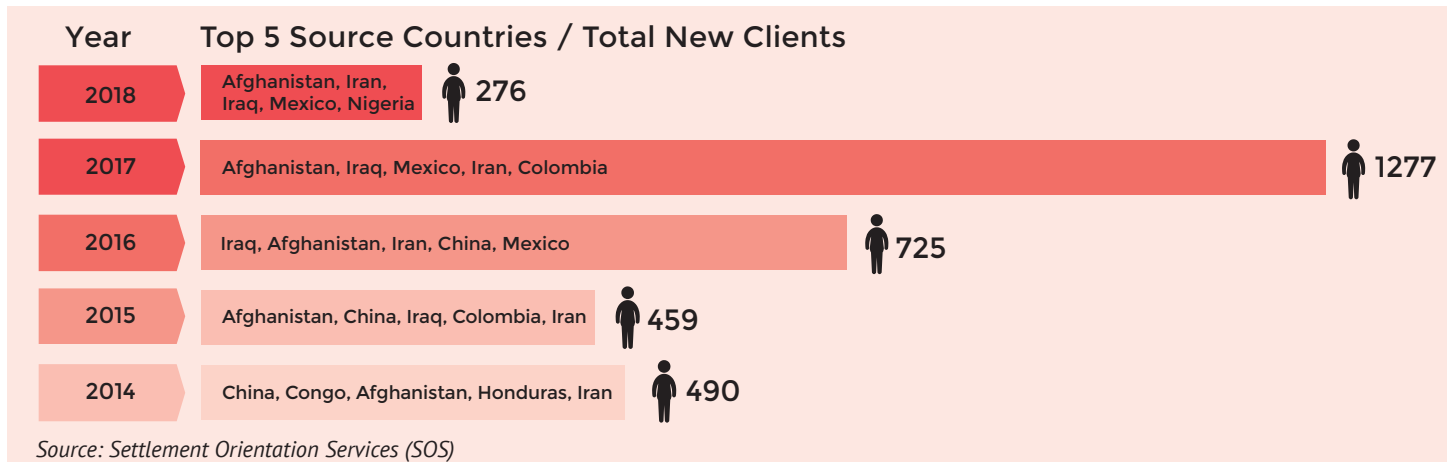
JANUARY-MARCH 2018

COMBINED STATISTICS, TRENDS AND OBSERVATIONS FROM Settlement Orientation Services (SOS) | ISSofBC

Monthly Statistics of New Refugee Claimant Clients: First Quarter 2017/2018



Historical Context: Annual Statistics to BC from 2014-Present



Trends and Observations: First Quarter 2018

AFGHANISTAN has been the number one source country for arrivals in all 3 months of the first quarter of 2018



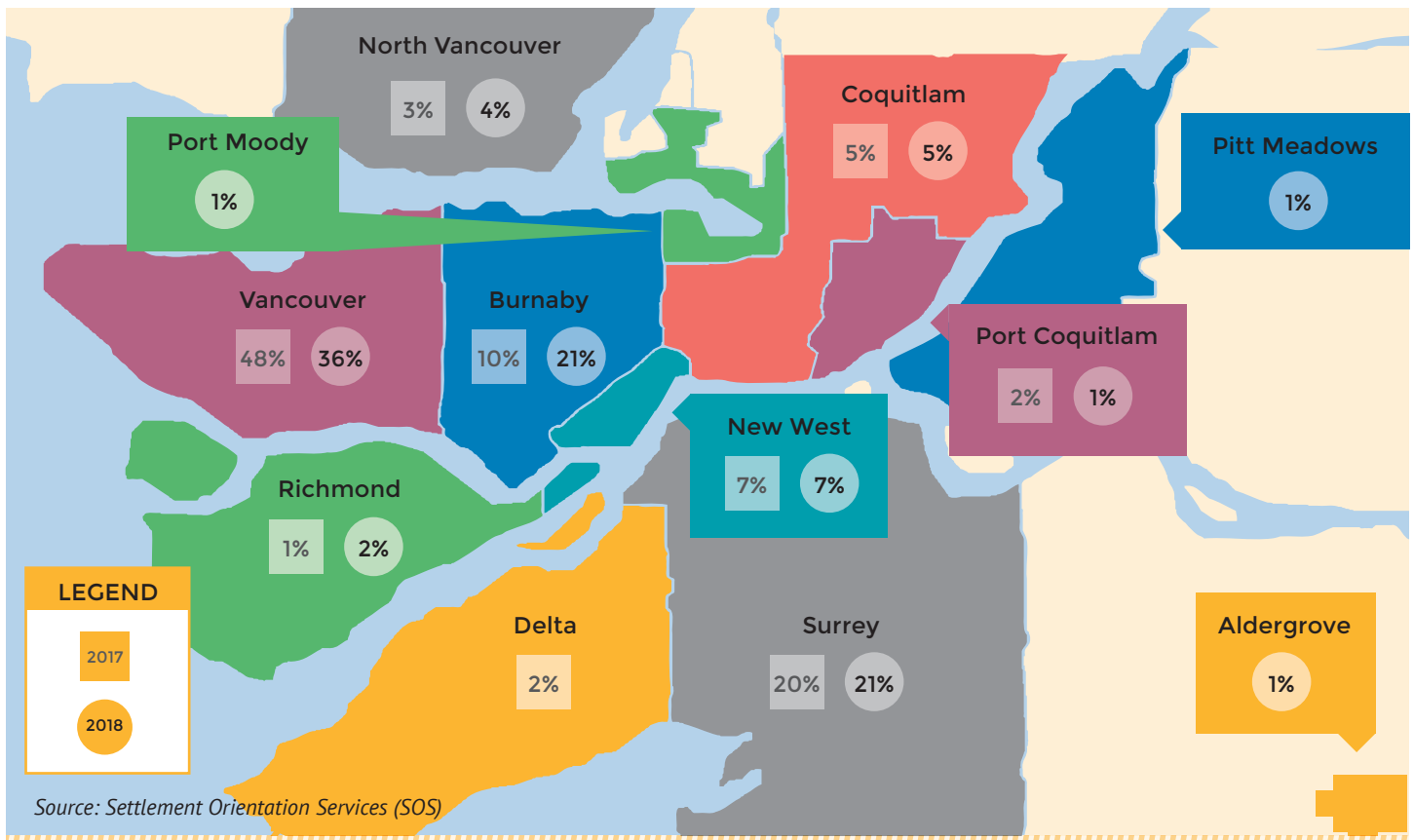
IRB HEARING DATES HAVE DRAMATICALLY INCREASED in wait time to about 12-15 months which has wide capacity implications for settlement services. Previously, hearing wait times were estimated at less than 60 days.



MAJORITY OF CLIENTS are now coming as family units, rather than singles.



Top 10 Temporary and Permanent Housing Sites: First Quarter 2017/2018



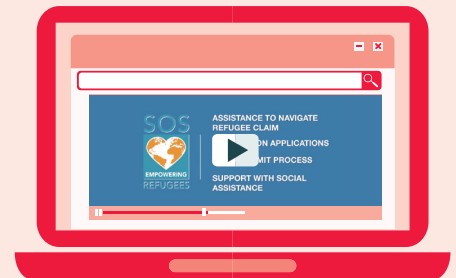
New Introduction Videos for Refugee Claimants

Settlement Orientation Services (SOS) is a program based in Vancouver, BC at the ISSofBC Welcome Centre. SOS provides services to new Refugee Claimant clients arriving in British Columbia. SOS has just released a series of videos targeted to new clients on the Refugee Claim process. All of the videos will soon be available in 4 additional first languages: Kurdish, Farsi, Arabic and Spanish.

The videos cover the following topics:

- Overview of the Claim Process
- Opening a Bank Account
- Refugee Claim Settlement Worker
- Health Resources
- Applying for Social Assistance
- Work Permit Application

All of the videos are posted on the SOS Website: sosbc.ca



For More Information

BC REFUGEE HUB: A provincial online resource hub where users can read the latest status of refugee arrivals, find tools, training, resources and local settlement programs and services in British Columbia.

CONTACT: Bahar Taheri, Project Consultant | T: 604 562-9470 | E: refugeehub@issbc.org | W: refugeehub.issbc.org

SETTLEMENT ORIENTATION SERVICES (SOS): Providing multi-lingual pre settlement and health promotion supports including providing orientation to asylum process, facilitating links to legal aid, etc.

CONTACT: Mona Hassannia, Manager | T: 604 684-2561 loc 3008 | E: mona.hassannia@sosbc.ca | W: sosbc.ca

VANCOUVER ASSOCIATION FOR SURVIVORS OF TORTURE (VAST): Providing Individual trauma therapy, trauma-informed psycho-social support groups, and documentation, education, advocacy and referrals.

CONTACT: Frank Cohn, Executive Director | T: 778 372-6593 | E: frank@vast-vancouver.ca | W: vast-vancouver.ca

ISSOFBC WELCOME CENTRE: A regional service support hub for refugees, with or without legal status, and immigrants.

CONTACT: Chris Friesen, Director, Settlement Services | T: 778 995-3009 | E: chris.friesen@issbc.org | W: issbc.org