



Re: MUNI Update #2 – Provincial Website and Help Line

Dear provincially-funded settlement service providers,

We would like to update you on some new developments regarding the Ministry's response to the war in the Ukraine and the arrival of displaced Ukrainians.

This message has information that is current as of **9:00 am on Tuesday, April 5, 2022**. This is a dynamic situation and things are subject to change. We hope to provide regular updates that build on previous communications as new initiatives or changes happen.

Province of BC Initiatives

- The province has launched a new, dedicated [Welcoming Ukraine](http://www.welcomebc.ca) portal which provides information to Ukrainians who are moving to the province, as well as for British Columbians who want to volunteer or donate to show their support. The website is available in English, Ukrainian and Russian.
 - English: gov.bc.ca/WelcomingUkraine
 - Ukrainian: gov.bc.ca/WelcomingUkraine-UKR
 - Russian: gov.bc.ca/WelcomingUkraine-RU
- To ensure Ukrainians arriving in B.C. have access to the services they need, and to coordinate the generosity of British Columbians, the Province has launched a phone line to coordinate information and supports through the **ServiceBC phone line: 1-800-663-7867**.
- This phone line will be available with translation services in Ukrainian, Russian and 140 other languages and will be available from 7:30 a.m. to 5 p.m. (pacific time) every day.

Regards,

Immigrant Integration Unit

Ministry of Municipal Affairs