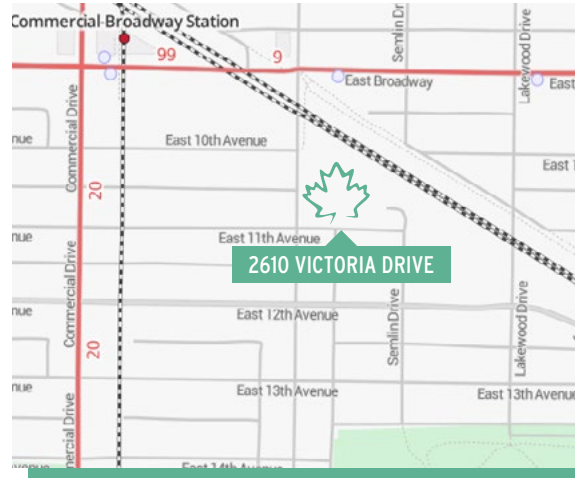




## Welcome Centre Location

2610 VICTORIA DRIVE  
VANCOUVER, BC V5N 4L2



## ISSofBC Welcome Centre

is a regional services hub providing integrated housing and support services for newcomers destined to BC.

### Get Involved

Contribute your talents, skills and experience as a volunteer in the following ways:

- Offer support for newcomer immigrants and refugees as mentor or buddy
- Organize community dinners
- Assist English language instructors

### Consider Donating

Your gift can support:

- Youth drop-in centre
- Child-minding centre
- After-school program

#### Not sure where to give?

A general donation to ISSofBC will support vital services that help newcomers build a successful future in Canada.

Visit [www.issbc.org/donate](http://www.issbc.org/donate)

### Learn More

VISIT [www.issbc.org](http://www.issbc.org)

BLOG [www.issbc.org/welcomecentreblog](http://www.issbc.org/welcomecentreblog)

### Contact Us

EMAIL [iss@issbc.org](mailto:iss@issbc.org)

[facebook.com/issbc](https://www.facebook.com/issbc) [twitter.com/issbc](https://twitter.com/issbc)

[linkedin.com/company/issbc](https://www.linkedin.com/company/issbc)



ISSofBC is the largest multi-ethnic immigrant-serving agency in Western Canada. Since 1972, we've been providing a variety of support services for immigrants and refugees to help them get settled, connect to community, find gainful employment and learn about starting new lives in Canada.

*Helping immigrants build  
a future in Canada*



# Welcome Centre

Building a Better Tomorrow



ISSBC.ORG



**NEWCOMERS HAVE STREAMLINED ACCESS TO CARE THROUGH TEMPORARY HOUSING AND ON-SITE SERVICES FROM GOVERNMENT, COMMUNITY ORGANIZATIONS, PUBLIC AND PRIVATE INSTITUTIONS AND PROGRAMS.**

ISSofBC Welcome Centre also houses:

- Inland Refugee Society
- Mt. Pleasant Family Centre's Circles of Care and Connection program
- Settlement Orientation Services
- Vancouver Association for Survivors of Torture
- Vancity banking kiosk for Government-Assisted Refugees and refugee claimants
- Multi-purpose government outreach offices to accommodate staff deployed from Immigration, Refugees & Citizenship Canada, Employment & Social Development Canada, and BC Ministry of Social Development & Social Innovation



### ISSofBC's Services

- 18 housing units (up to 138 beds)
- Multilingual settlement services
- English language classes
- Employment resource centre
- Youth drop-in and resource centre
- Free law clinic
- ISSofBC corporate offices

### Other Services

- Cross-cultural trauma support + treatment centre for adults and children (VAST)
- ATM (Vancity)

### Special Features

- Certified Gold LEED facility
- Community kitchen
- Meeting spaces
- Rooftop urban garden plots



**ISSofBC WELCOME CENTRE SETS A NEW INTERNATIONAL STANDARD IN SERVICE DELIVERY FOR IMMIGRANTS AND REFUGEES.**

Location of services under one roof:

- reduces stress associated with resettlement
- saves time + financial resources for newcomers
- improves collaboration and promotes the exchange of best practices among co-located services;
- enhances the efficiency and impact of government-funded support.