Welcome Centre
is a regional services hub providing integrated housing and support services for newcomers destined to BC.

Get Involved
Contribute your talents, skills and experience as a volunteer in the following ways:
• Offer support for newcomer immigrants and refugees as mentor or buddy
• Organize community dinners
• Assist English language instructors

Consider Donating
Your gift can support:
• Youth drop-in centre
• Child-minding centre
• After-school program

Not sure where to give?
A general donation to ISSofBC will support vital services that help newcomers build a successful future in Canada. Visit www.issbc.org/donate

Helping immigrants build a future in Canada
Brings together under one roof essential services that meet the immediate needs of newcomer immigrants and refugees

- reduces stress associated with resettlement
- saves time + financial resources for newcomers
- improves collaboration and promotes the exchange of best practices among co-located services;
- enhances the efficiency and impact of government-funded support.

ISSofBC’s Services
- 18 housing units (up to 138 beds)
- Multilingual settlement services
- English language classes
- Employment resource centre
- Youth drop-in and resource centre
- Free law clinic
- ISSofBC corporate offices

Other Services
- Cross-cultural trauma support + treatment centre for adults and children (VAST)
- ATM (Vancity)

Special Features
- Certified Gold LEED facility
- Community kitchen
- Meeting spaces
- Rooftop urban garden plots

NEWCOMERS HAVE STREAMLINED ACCESS TO CARE THROUGH TEMPORARY HOUSING AND ON-SITE SERVICES FROM GOVERNMENT, COMMUNITY ORGANIZATIONS, PUBLIC AND PRIVATE INSTITUTIONS AND PROGRAMS.

ISSofBC Welcome Centre also houses:
- Inland Refugee Society
- Mt. Pleasant Family Centre’s Circles of Care and Connection program
- Settlement Orientation Services
- Vancouver Association for Survivors of Torture
- Vancity banking kiosk for Government-Assisted Refugees and refugee claimants
- Multi-purpose government outreach offices to accommodate staff deployed from Immigration, Refugees & Citizenship Canada, Employment & Social Development Canada, and BC Ministry of Social Development & Social Innovation

ISSofBC WELCOME CENTRE SETS A NEW INTERNATIONAL STANDARD IN SERVICE DELIVERY FOR IMMIGRANTS AND REFUGEES.

Location of services under one roof:
- reduces stress associated with resettlement
- saves time + financial resources for newcomers
- improves collaboration and promotes the exchange of best practices among co-located services;
- enhances the efficiency and impact of government-funded support.