

# In-TAC ISSofBC Pre-Arrival Services Job Posting

## Incoming Professional Dealer

**Job ID #:** In-TAC-027-16

**Sector:** Customer Service

**Job Type:** Permanent, Full time

**Location:** Vancouver, BC

**Number of Openings:** 10

**Salary:** \$10.75 - \$15.92 per hour

**Closing Date:** Ongoing until filled

Our company is a gaming industry leader in customer service, community outreach and responsible gaming practices. Our team is committed to providing our guests with the ultimate dynamic gaming experience 24 hours a day, 7 days a week. The primary purpose of the Dealer is to execute table games such as Blackjack, Poker, Roulette, Craps, and Baccarat with an outstanding level of positive customer interaction. A dealer typically has the most interaction with guests during the casino experience.

## Responsibilities

- Dealers are expected to conduct all casino games in compliance with all BCLC standards. Individuals in this role are expected to provide patrons a memorable and entertaining experience making our company a recognized leader in the industry and the Casino of choice.
- Conduct live games on the casino floor professionally and as a team member
- Ensure compliance of all BCLC standards when conducting live games
- Work closely with Floor Supervisors and Management staff to ensure a well-run gaming floor
- Conduct cash for chip transactions
- Compute payoffs and winning bets
- Promote the casino events and services to all patrons
- Assist players with game rules, house rules and BCLC policies
- Promote and maintain positive relations with all patrons and Associates
- Ensure the guest is being provided with superior customer service
- A passion for excellent service and the organization's vision
- Commitment to learning what our customers' needs and wants are
- Encourage mutual accountability in service and inspiring others
- Conduct gambling games smoothly, legally, and according to casino rules
- Exchange money for casino chips
- Make sure players have placed bets before play begins
- Announce winning numbers or colors
- Compute payoffs and winning bets
- Collect losing bets
- Respond to questions about game rules and casino policies
- Specific duties vary depending on game (Blackjack, Baccarat, Craps, Poker, and Roulette)
- Additional training will be provided

## Qualifications

- Two (2) years or more experience or the required skill and ability as determined by the Employer
- Completion of secondary school is required
- Must be able to obtain a GPEB License
- Superior Customer Service & Interpersonal Skills



Immigration, Refugees  
and Citizenship Canada

Immigration, Réfugiés  
et Citoyenneté Canada



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- Good manual dexterity
- Good oral communication skills
- Ability to concentrate and stand for long periods of time
- Preference given to experience with Baccarat

## Benefits:

- Competitive starting wage at \$10.75 - \$15.92 per hour
- Position is also eligible for tips
- Benefits include but not limited to:
  - Health Care: Prescription Drugs, Hearing Aid, Orthopedic shoes, Paramedical practitioners
  - Dental Care
  - Vision Care
  - MSP
  - Life Insurance
  - Employee Assistance Program
  - Registered Pension Plan with company matching
  - Sky train Accessible

## How to Apply:

*Eligibility to apply for the job: Pre-arrival immigrants to Canada with valid passport from China, Hong Kong, Macau, or Taiwan*

For Pre-Arrival clients already registered with In-TAC Pre-Arrival Services, please email your resume to your Counsellor, including “**Job ID # In-TAC-027-16**” in subject line. To access *free* pre-arrival services, please click [here](#) to register as our client.