

ISS of B.C. SKILLS CONNECT



Meet our Clients as they share their **success stories** with you....
*“Helping **YOU** build your future in Canada”*



www.issbc.org



Nestor Balce – Global Associate Marketing Manager

Background

- Immigrated in 2010 from the Philippines with an extensive 20 years experience in marketing and brand management.

ISS Experience

- Learnt the value of Networking
- Attended self enhancement Workshops and Industry panels to be more competitive in in the job market
- Used new job search approach like Twitter

Results:

After two months of relentless self marketing activities, Now the Marketing Manager for the Mercedes-Benz Vancouver Retail Group.

He attributes much of his success to the Skills Connect program at ISS of BC!



Irene Quan – Marketing and Public Relations

Background

- Arrived in Canada from China in March 2011 with 9 years experience in Marketing and Public Relations.

ISS Experience

- Attended workshops such as Career Axis, industry panels and used job postings for networking
- Break through communication barriers and worked with her counselor to practice interviewing and negotiating salary and job offers

Results:

Irene is now Corporate Communications Manager with Tom Lee Music.

Her advice to new immigrants: *"Understand your strengths and weaknesses, and utilize them all. Have a self-improvement plan and be persistent. Step out of your comfort zone, be open minded and build up your networks."*



Rahoul – Client Computing Analyst

Background

- Immigrated in 2010 with over 10 years in IT Client Services experience and a management role both in India and Japan.

ISS Experience

- Worked with his Counselor to establish a solid action plan and identify job leads in his field
- Participated in workshops in Job Search, Interview skills and Canadian Workplace Soft Skills course.
- Upgraded his credentials and availed financial support

Results:

Rahoul is now a Client Computing Analyst II for Insurance Corporation of British Columbia (ICBC).



Nimal Khalkhali - Engineer

Background

- Landed in 2012 from Iran with an Engineering background.

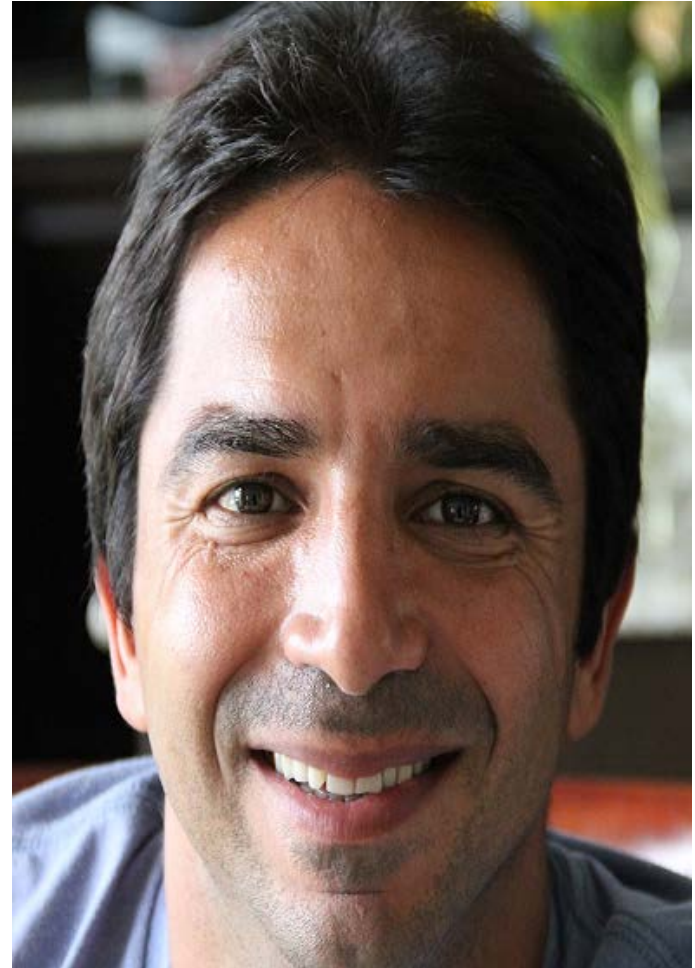
ISS Experience

- Impressed with the friendly atmosphere (smiling faces) in Skills Connect and the entire ISSofBC
- Attended Workshops in Resume Writing, English, Skills Connect, Mentoring and many more.
- Achieved certificate program from BCIT

Results:

Got hired in his targeted engineering job.

“I owe a big part of all this success to ISS of BC!”



Richman Manalili – IT Quality Assurance Analyst

Background

- Immigrated from the Philippines in 2011 with IT Quality Assurance and Project Management background.

ISS Experience

- Worked with his counselor to determine qualifications gaps and credential accreditations
- Upgraded his skills through workshops and established broader network within the IT industry and quality assurance

Results:

Hired as a Quality Assurance Analyst by McKesson Enterprise Medical Imaging in January 2012.

'He very much appreciates the assistance he received from his Employment Counselor and the Skills Connect Program!



Vinod Vetath– Insurance Claims Adjuster

Background

- Arrived in 2009 with 27 years in the field of insurance, Management in India, Mauritius, Hong Kong and New Zealand.

ISS Experience

- Attended Job search workshops and Industry panel networking events.
- Upgraded credentials (CIP) using educational funding.
- Impressed with the tailored approach of Skills Connect.

Results:

Joined the Insurance Corporation of British Columbia (ICBC) in a senior role position in March 2011.



Thomas Steinbach – Customer Service Specialist

Background

- Arrived in July 2010 after working for many years as a Customer Service Advisor for a bank in Germany.

ISS Experience

- Seek assistance in getting back on track with his profession
- Attended Soft Skills for multi-culture adaptation.
- Understood labour market needs and networked through industry panels

Results:

Employed as a Customer Service Specialist at Stormtech.



Ajay Grag – College Instructor

Background

- Arrived in 2011 with Professor and Executive Director background from a leading university in India

ISS Experience

- With his counselor, networked, gained local experience, and adapted to the Canadian way as well as the multi-culture environment.
- Sought help with his academic CV, individual coaching and teaching style

Results:

Worked part time for 2 universities in Vancouver and received multiple offers as full time professor in August 2012.



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